

Assistance Programs

CMH Community Mental Health
(810) 257-3714 420 W Fifth Ave, Flint MI 48503

Crisis Intervention- Includes Suicidal Intervention
(810) 257-3740 24hour Assistance

FIA Family Independence Agency
Includes Food stamps, State Disability, ADC, etc.
(810) ~~760-4900~~ 2320 W Pierson Rd Flint, MI
(810) 760-2200 125 E Union St Flint, MI
(810) 760-7310 630 S. Saginaw St. Flint, MI
810-787-7101 Pierson Rd.

MI Rehabilitation Services
Includes career and educational assistance
(810) 760-2103 303 W. Water Flint, MI

Salvation Army- Social Services
(810) 232-2196 211 W Kearsley Flint, MI

North End Soup Kitchen
(810) 785-6911
735 E Stewart St Flint, MI 48507
9-1 M-Sat 10:30-2:30 Sun

United Way- Resource Center
(810) 767-0500

Catholic Charities- Variety of Assistance
(810) 232-9950 901 Chippewa St Flint, MI

Michigan Civil Rights Commission
(810) 760-2805 125 E Union Flint, MI

American Red Cross
(810) 232-1401 1401 S Grand Traverse

Goodwill Industries -Work Training
(810) 762-9960



For more information please call the
Resource Center at

810-767-0500

Provided by the
United Way of Genesee County

In partnership with the Committee
Concerned with Housing,
Metro Housing Partnership, Inc.,
and the Resource Center

Partial funding support provided by
The Great Start Collaborative, a program of the
Genesee Intermediate School District with funding
from the Community Foundation of Greater Flint;
Flint Eastside Weed & Seed
and Flint North Central Weed & Seed

Where Can I Get Help?
Resource Guide



Provided by the
United Way of Genesee County
In partnership with the Committee
Concerned with Housing,
Metro Housing Partnership, Inc.,
and the Resource Center

For more information please call the
Resource Center at

810-767-0500

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Step 3: When you need financial help the first place to ask is the Department of Human Services (DHS). When you go to the DHS office, you need to ask to apply for the State Emergency Relief Program (SER).

- If you have an open case at DHS, contact your caseworker to ask for help.
- If you don't have an open case at DHS, go there before going to other agencies.
- If you are opening a new case it can take up to 45 days. For help now, ask about expedited or emergency food stamps.
- You must go to DHS before 2:00 p.m. or you will not be seen that day. If DHS cannot help you, you must ask for a Written Determination or Decision Notice from them to take to other agencies when you apply for help.

This booklet lists the addresses and telephone numbers of the local DHS offices.

Step 4: If you cannot get help from the DHS, this booklet will give you a list of agencies that may be able to help.

Step 5: Before going to an agency to ask for help, you should call them first.

Here are some examples of questions you need to ask:

Steps To Get Help

Step 1: Decide what kind of help you need. *Examples:*

- Food? Food to cook or do you need a meal?
- Shelter? Shelter for a short while or permanently?
- Help paying an electric, gas or water bill? Do you have a shut-off notice?
- Medical or dental care?
- Drug or alcohol problem?
- *It is very important to have a clear idea of what help you need.*

Step 2: Before going to an agency to ask for financial help, you must gather the necessary paperwork to take with you. Here are some examples of the kind of paperwork that agencies *may* ask for:

- Driver's License or State Picture I.D;
- Social Security card or number for you and other family members;
- Birth certificates for your children;
- Your last pay stub;
- Medicaid card or insurance card if you have it, for medical or dental help;
- Utility shut-off notice or eviction notice for help with these;
- Decision notice from DHS.

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- "Do you help with ____?" Then state what your need is.
 - "Does the agency have the funds or resources available that I need?"
 - "If not, when should I check back?"
 - "What pieces of documentation do I need to bring to apply for help?"
 - "Do I need an appointment to come in and apply for help?"
 - "What are the hours when I can apply for help?"
- Make sure you know where they are located. Check the address and get directions, if necessary.

Hints For Getting Help

- You should get to the agency early. Going to an agency too close to the lunch hour or the end of the business day won't give enough time to process your application for help. This may delay your getting help.
- For help with utilities, you must have a shut-off notice and a Written Determination/Decision Notice from DHS.
- For help with rent, you must have a court-ordered summons or judgment in your name and a Written Determination/Decision Notice from DHS.

- For help with mortgage payment, you must have a court-ordered judgment.
- Help is given by agencies only when money or other resources are available.
- Some houses of worship may be able to help. Contact houses of worship in your neighborhood.
- Pass the word; share information with others on where to go for help.
- Agencies can't always help. If that agency cannot help, ask if they would contact another agency for you that might be able to help.
- Keep trying!

DEPARTMENT OF HUMAN SERVICES OFFICES

Applications for assistance are accepted from 8:00a.m. - 2:00p.m. only at all locations.

125 E. Union Street, Flint, MI 48501

(810) 760-2200

(810) 760-2359 TDD

Office Hours: 8:00a.m. - 5:00p.m. Monday through Friday

787-7101 Pierson Rd.

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Agencies that can help provide Emergency Housing, Food, Medical and Other Services.

GCCARD Homeless Outreach Program

601 N. Saginaw Street (810) 762-4913

Flint, MI 48502

Hours: 8:00a.m. - 5:00p.m. Monday through Friday

Agencies that may help with Emergency Shelter/Housing

Carriage Town Ministries (Shelter for Men Only)

605 Garland (810) 233-8787

Flint, MI 48503

Hours: A short religious service is given at 6 p.m., followed by dinner, and then the homeless/transient males may spend the night.

Carriage Town Ministries - Family Center

(Women and Children)

705 Garland (810) 238-6847

Flint, MI 48503

Hours: 8:00a.m. - 4:00p.m. Monday through Friday

630 S. Saginaw Street, Flint, MI 48502

(810) 760-7310

Office Hours: 7:30a.m. - 5:00p.m. Monday through Friday

2320 W. Pierson Road, Flint, MI 48505

(810) 760-4900

Office Hours: 8:00a.m. - 5:00p.m. Monday through Friday

If you have a child who attends Bryant Community School, Durant-Tuuri-Mott Community School or Washington Community School, you can go to that school between the hours of 8:00a.m. and 5:00p.m., Monday through Friday. Ask to speak to a representative from the Department of Human Services to apply for help.

Bryant Community School

201 E. Pierson Rd.

Flint

Durant-Tuuri-Mott

Community School

1518 W. 3rd. Ave.

Flint

Washington Community School

1400 N. Vernon

Flint

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Shelter of Flint (Women and Children)

1917 Delaware (810) 239-5433

Flint, MI 48506

Call to see if there is space available.

YWCA Safehouse (Domestic Violence/Sexual Assault Services for Women and Children)

310 E. Third Street (810) 238-SAFE

Flint, MI 48502 (7233)

REACH (ages 10-17)

914 Church Street (810) 233-8700

Flint, MI 48502

Hours: 24 hours, 7 days

Traverse Place (Transitional housing for ages 17-20)

512 S. Grand Traverse (810) 341-6328

Flint, MI 48502

My Brother's Keeper (Shelter for Men)

101 N. Grand Traverse (810) 234-1163

Flint, MI 48503

Hours: 7:00p.m. - 7:00a.m.

Transitional Lifestyles Community (Shelter for Women, Women with Children, and Pregnant Women with Mental Health and Substance Abuse Challenges.)
Confidential Address (810) 908-7320
Call to see if there is space available.
Hours: 24 hours, 7 days

Agencies that can provide help with Food (Some Food Pantries)

Love In The Name of Christ (This agency will refer to a food pantry nearest to you. Applications are taken by telephone only.)
706 W. Court Street (810) 235-4990
Flint, MI 48503
Hours: 9:00a.m. -11:00a.m. & 1:00p.m. -3:00p.m.
Tuesday, Wednesday and Thursday

Catholic Outreach
509 N. Grand Traverse (810) 234-4693
Flint, MI 48501
Hours: 9:00a.m. - 12:00p.m. & 1:00p.m. - 4:30p.m.
Monday, Wednesday and Friday

Genesee County Community Action Resource Department -Neighborhood Service Center
719 Harrison Street (810) 768-4675
Flint, MI 48502
Hours: 8:00a.m. - 12:00p.m. & 1:00p.m. - 5:00p.m.
Monday through Friday

Salvation Army Corps Community Centers
Beecher Corps Community Center
1475 W. Coldwater Road (810) 789-4003
Flint, MI 48505
Hours: 8:30a.m. - 12:00p.m. & 1:00 p.m. - 4:30p.m.
Monday through Friday

Center for Civil Justice
Food and Nutrition Program Hotline - Food Stamp Eligibility Screening (810) 244-8044
Telephone Service Only 1-800-481-4989
Hours: 9:00a.m. - 5:00p.m. Monday through Friday

Greater Flint Christian Outreach Center
915 N. Saginaw Street (810) 767-4064
Flint, MI 48503
Hours: 10:00a.m. - 12:00p.m. Tuesday and Friday

T.R. Harris CDC/Resource Center
4317 Lippincott Blvd. (810) 743-5325
Burton, MI 48519
Hours: 10:00a.m. - 1:00p.m. Tuesday and Friday

Bristol Road Church of Christ (Helps people that live in the 48507 and 48529 zip codes only.)
1315 W. Bristol Road (810) 238-9004
Flint, MI 48507
Hours: Food pick-up 10:00a.m. - 12:00p.m. on Tuesday
Clothing pick-up 10:00a.m. -1:00p.m. on Thursday

Outreach East (Helps people who live near the M-15 corridor including Genesee, Davison, Millington, Goodrich and a part of Mt. Morris.)
425 N. Genesee Street (810) 653-7711
Davison, MI 48423

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Agencies that can provide help with Food (Prepared Meals)

Carriage Town Ministries - Dinner
605 Garland Avenue (810) 233-8787
Flint, MI 48503
Hours: A short religious service is given at 6 p.m., followed by dinner served at 6:30p.m.

First Presbyterian Church - Breakfast
746 S. Saginaw Street (810) 234-8673
Flint, MI 48502
Hours: 8:00a.m. Sundays only

North End Soup Kitchen - Lunch
735 E. Stewart (810) 785-6911
Flint, MI 48505
Hours: 11:30a.m. - 12:30p.m. Monday through Saturday & 1:30p.m. - 2:30p.m. Sunday

Saint Andrew's Episcopal Church Kids Café
(For children up to age 16 only.)
1922 Iowa Street (810) 238-4236
Flint, MI 48506
Hours: 3:15p.m. - 4:30p.m. Monday through Thursday

- For help with mortgage payment, you must have a court-ordered judgment.
- Help is given by agencies only when money or other resources are available.
- Some houses of worship may be able to help. Contact houses of worship in your neighborhood.
- Pass the word; share information with others on where to go for help.
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(Women and Children)

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630 S. Saginaw Street, Flint, MI 48502

(810) 760-7310

Office Hours: 7:30a.m. - 5:00p.m. Monday through Friday

2320 W. Pierson Road, Flint, MI 48505

(810) 760-4900

Office Hours: 8:00a.m. - 5:00p.m. Monday through Friday

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Flint, MI 48502 (7233)

REACH (ages 10-17)

914 Church Street (810) 233-8700

Flint, MI 48502

Hours: 24 hours, 7 days

Traverse Place (Transitional housing for ages 17-20)

512 S. Grand Traverse (810) 341-6328

Flint, MI 48502

My Brother's Keeper (Shelter for Men)

101 N. Grand Traverse (810) 234-1163

Flint, MI 48503

Hours: 7:00p.m. - 7:00a.m.

Saint Andrew's Episcopal Church - Lunch
1922 Iowa Street (810) 238-4236
Flint, MI 48506
Hours: 10:00a.m. - 2:00p.m. Saturday

Salvation Army Beecher Corps Kids Cafe
(For children up to age 16 only.)
1475 W. Coldwater Road (810) 789-4003
Flint, MI 48505
Hours: 4:00p.m. - 6:00p.m. Monday through Friday

Eastside Mission - Lunch
1829 Delaware (810) 767-5312
Flint, MI 48506
Hours: 11:30a.m. - 12:30p.m. Monday through
Thursday

Agencies that can provide help with Food (Sandwich Programs)

Bread of Life - Brown Bag Lunch
2608 Maplewood (810) 785-6911
Flint, MI 48506
Hours: 12:00p.m. - 1:00p.m. Monday through Friday

Bristol Road Church of Christ (Helps people that live
in the 48507 and 48529 zip codes only.)
1315 W. Bristol Road (810) 238-9004
Flint, MI 48507
Hours: Food pick-up 10:00a.m. - 12:00p.m. on
Tuesday & Clothing pick-up 10:00a.m. - 1:00p.m. on
Thursday

Heartbeat (Baby clothing and furniture)
320 E. Fourth Street (810) 232-3101
Flint, MI 48502
Hours: 10:00a.m. - 3:00p.m. Monday through Friday

Greater Flint Christian Outreach Center
915 N. Saginaw Street (810) 767-4064
Flint, MI 48503
Hours: 10:00a.m. - 12:00p.m. Tuesday and Friday

My Brother's Keeper (Clothing for men, women, and
children)
101 N. Grand Traverse (810) 234-1163
Flint, MI 48503
Hours: 11:00a.m. - 1:00p.m. Tuesday and Thursday

Holy Angels - Brown Bag Lunch
1001 Chippewa (810) 785-6911
Flint, MI 48503
Hours: 11:00a.m. - 11:50a.m. Monday through Friday

My Brother's Keeper - Brown Bag Lunch
101 N. Grand Traverse (810) 234-1163
Flint, MI 48503
Hours: 11:00a.m. - 1:00p.m. Monday through Friday

Agencies that may help with Clothing

Crossover Downtown Outreach Ministry
414 W. Court Street (810) 234-2479
Flint, MI 48502
Hours: 10:00a.m. - 1:30p.m. Monday through Friday
*Bring a written referral from any agency, school or
house of worship.

Carriage Town Ministries
605 Garland Avenue (810) 233-8787
Flint, MI 48503
Hours: 9:00a.m. - 5:00p.m. Monday through Friday &
9:00a.m. - 12:00p.m. on Saturday

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Agencies that may help with Utility Payments

***Go to the Department of Human Services first to
ask for help. You need a Written Determination o
Decision Notice if DHS cannot help you. You also
need a shut-off notice.**

Catholic Outreach (Only helps with water shut-offs in
the City of Flint.)
509 N. Grand Traverse (810) 234-4693
Flint, MI 48501
Hours: 9:00a.m. - 12:00p.m. & 1:00p.m. - 4:30p.m.
Monday, Wednesday and Friday

Genesee County Community Action Resource
Department - Neighborhood Service Center
719 Harrison Street (810) 768-4675
Flint, MI 48502
Hours: 8:00a.m. - 12:00p.m. & 1:00p.m. - 5:00p.m.
Monday through Friday

T.R. Harris CDC/Resource Center (Helps with a portion of shut-off when funds are available. Also assists with Eviction Prevention, water and other basic needs.)

1301 Pingree Ave. (810) 234-8114
Flint, MI 48503

Hours: Intake: 9:00a.m. – 5:00p.m. Tuesday and Thursday, 9:00a.m. - 4:00p.m. Monday, Wednesday, and Friday

Salvation Army

211 W. Kearsley Street (810) 232-2196
Flint, MI 48502

Walk-ins only

Hours: 9:00a.m. - 4:00p.m. Monday, Tuesday and Wednesday.

Agencies that may help with Health Insurance

Genesee Health Plan (provides Health Insurance for low income residents)

Prescription Health Services

3951 Beecher Road (810) 762-4200
Flint, MI 48532

Hours: 9:00a.m. – 5:00p.m. Monday through Friday

Or you may apply at:

Genesee County Health Department

630 S. Saginaw St., 2nd Floor (810) 767-2229
Flint, MI 48502

Hours: 8:00a.m. - 12:00p.m. & 1:00p.m. - 5:00p.m.
Monday through Friday

McCree North Health Center

115 E. Pierson Rd. (810) 600-2400
Flint, MI 48505

Hours: 8:00a.m. - 12:00p.m. & 1:00p.m. - 5:00p.m.
Monday through Friday

Health Access

Genesys West Flint Campus

3951 Beecher Rd. (810) 762-4200
Flint, MI 48532

MI Child – Insurance for children under 18 years old

Genesee County Health Department

630 S. Saginaw Street (810) 767-2229
Flint, MI 48502

Center for Civil Justice Healthcare Eligibility Law

Project (HELP) Ensures callers receive government insurance for which they are eligible.

Telephone Intake Only (810) 238-8053

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Agencies that may help with Health Services

Genesee County Free Clinic (Serves people with no insurance.)

2437 Welch Blvd. (810) 235-4211
Flint, MI 48504

Hours: By Appointment Only – Must call on Tuesday or Thursday at 9:00a.m. to schedule an appointment.

1:00p.m. - 2:30p.m. Tuesday, Women's Clinic

5:00p.m. - 6:30p.m. Tuesday

1:00p.m. - 2:30p.m. Wednesday

9:00a.m. - 10:30a.m. Friday

Genesee County Health Department Clinics

McCree South Health Center

630 S. Saginaw (810) 257-3616
Flint, MI 48502

Hours: 8:00a.m. - 11:00a.m. & 1:00p.m. - 4:00p.m.
Monday, Wednesday, Thursday and Friday

1:00p.m. - 4:00p.m. Tuesday

McCree North Health Center

115 E. Pierson Road (810) 600-2400
Flint, MI 48505

Hours: 8:00a.m. - 11:00a.m. & 1:00p.m. - 5:00p.m.
Monday through Friday

Genesee County Veterans Administration Outpatient

Clinic–Serves Veterans

G-3267 Beecher Road (810) 720-2913
Flint, MI 48532

Call for an appointment.

*No walk-ins or emergencies.

Must have an appointment to be seen.

Hamilton Community Health Network – Medical Services

Main Clinic

4001 N. Saginaw Street (810) 789-9141
Flint, MI 48504

Hours: 8:30a.m. - 5:30p.m. Monday through Friday

Hamilton Community Health Network - Northpointe Clinic

5710 Clio Road (810) 787-4445
Flint, MI 48504

Hours: 8:30a.m. - 5:30p.m. Monday through Friday

Hamilton Community Health Network - Burton Clinic

Medical and Dental

G-3373 S. Saginaw St. (810) 743-6830
Burton, MI 48529

Hours: 8:30a.m. - 5:30p.m. Monday through Friday

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